



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

Date: 3/6/14

Teresa Hawkins
7220 Hyperion Pt
Johnston, IA 50131

Complaint Description: The Department received a complaint concerning potential improper supervision and potential improper handling of children from household members ten years ago.

Rule Basis: Findings considered in accordance to Rule(s) 110.5(9).

Findings: Unannounced spot check visit conducted on 3/5/14. Per consultation with Central Office, we cannot re-construct or observe what occurred ten years ago in another location. Observations of set-up and supervision applied to current environment. I did visit with Teresa regarding the complaint. She is perplexed by the nature and time frames listed in the complaint. Reports she has no ongoing or present conflicts with any parents or other parties.

Resolution: The complaint reported was vague and described incidents from ten years ago. The provider's household composition and location have changed since that time frame. Current observations reflected a very hands-on provider showing good rapport with the children. Opportunities for children's contact with other household members or other adults without supervision from Teresa appear very limited or unlikely. I have no findings or observations to confirm any aspects of the complaint.

A full spot check was conducted with this visit. Teresa will be receiving a corrective action request to fix some general compliance related items. I will conduct a short re-check of the home sometime on or after 4/24/14 to assure ongoing compliance.

Please contact me if you have any further questions.

Sincerely,

Earl Crow
Child Development Home Compliance Checks
DHS, Story County
(515) 268-7106